



Important Notice of Scheduled Maintenance – SelecTrak

Talogy will be upgrading the infrastructure hosting the SelecTrak system the weekend of **Saturday, October 29th and Sunday, October 30th**. During this maintenance, **no access to the system will be possible**, inclusive of testing, scheduling, or accessing any test results. **Additionally, we highly recommend that you notify your IT teams of the information provided below so that they can ensure that your systems are available without issue after our maintenance window that weekend.** We will provide a more exact maintenance window in late September/early October.

IP Addresses

If your organization **does not restrict access** to known IP addresses or URLs, no action should be necessary on your part. However, if your organization **does restrict access** to the internet via only known IP addresses and URLs, you will need to update your “allow” list with the information in the table(s) below.

We have included both the legacy IP addresses and the new IP addresses for your convenience. At this time, we recommend adding the new IP addresses to your allow list, but refrain from removing the legacy IP addresses until after the upgrade.

If you are unsure whether your organization restricts access or not, we recommend that you consult your IT department.

Important Dates	IP Availability
Before Friday, October 28, 2022	Old IP in Use
On/After Saturday, October 29, 2022	New IP in Use – Old IP no longer active

For organizations utilizing the SelecTrak platform:

Old Production IP	New Primary IP	Port(s)
67.195.85.144	52.255.164.64	443

For organizations sending/receiving files to our FTP server:

Old Production IP	New Primary IP	Port(s)
67.192.100.218	52.255.167.208	21, 22, 2121-2222

Testing Environments

We understand you might be working with Talogy on an active project in UAT during this transition time. To accommodate current UAT projects and any testing with the new IP addresses, we are making both the Old UAT and the New UAT environments available. Below you will find a table outlining the dates of availability for the UAT URLs and a listing of the different URLs as shown below in the table.

- The "Old URL" can continue to be used for existing UAT projects and will be retired on **Sunday, October 9th**.
- The "New URL" can be used to conduct testing for the changes outlined within this document and moving forward.
- SelecTrak functionality for Applicant Tracking System integrations (e.g., Workday or Oracle/Taleo) will be migrated to the "New URL" on **Sunday, October 9th**. Before this date, please continue to test this type of functionality with the "Old URL".
- Testing of other aspects of the SelecTrak system will work with both URLs as stated below.

Important Dates	URL Availability
Before Sunday, October 9, 2022	Only Old UAT URL Available
Sunday, October 9, 2022 - Friday, October 28, 2022	Old & New UAT URL Available
After Friday, October 28, 2022	Only New UAT URL Available

For organizations utilizing the User Acceptance Testing environments:

Old URL	Old IP	Port
<client>stage.selectrakonline.com	209.166.156.53	443

New URL	New IP	Port
ut-<client>.selectrakonline.com	168.62.39.99	443

Frequently Asked Questions

Q: Why is Talogy doing this? What is changing?

A: Talogy is upgrading infrastructure that hosts the SelecTrak platform. This upgrade modernizes our infrastructure, updates our operating systems, increases our storage capacity, and sets the foundation for greater scalability.

Q: Why was this time chosen to perform the upgrade?

A: Talogy monitors the SelecTrak usage through the week. This date and time was chosen to impact the fewest number of clients and test takers.

Q: Why are you sending this notice to me now?

A: We want to give you sufficient notice to update your firewall or "allow" list before the move.

Q: Will there be a follow-up email to let me know when the move is complete?

A: Yes, we will be sending out a follow-up email after the maintenance.

Q: I'm not sure which of the SelecTrak systems I use, what should I do?

A: Please contact your Talogy representative. They will be able to guide you.

Q: My question is not on your list. Who do I contact?

A: Please contact your Talogy representative if you have any questions or reach out to our project team at selectraksupport@talogy.com